ILLUSTRATOR CC WITH LECTRA PLM INTEGRATION

Extension and plugin installation

LectraAIExtension
CC.zxp

Date: December 2016

1   INSTALLATION ON WINDOWS

1.1   Required elements

- The '**LectraAIExtensionCC.zxp**' file for Windows
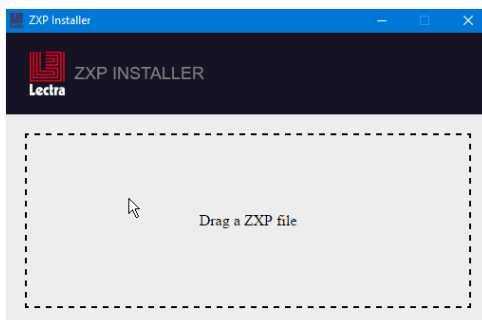- '**ZXPInstallerWindows-Setup**'

1.2   ZXP Installer installation
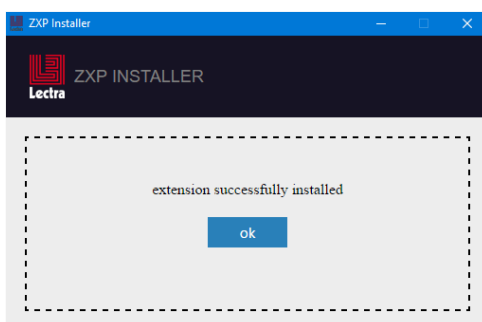
Install 'ZXPInstallerWindows-Setup'

1.3   LectraAIExtensionCC.zxp installation

In the 'ZXPInstaller-win-x64' folder, open 'ZXP Installer.exe'.

Drag and drop '**LectraAIExtensionCC.zxp**' into the '**Drag a ZXP file**' zone displayed in the window.

Once the installation is done, the message '**extension successfully installed**' displays. If an error occurs, a message explaining the error displays in the same zone (see the list of errors at the end of the document).
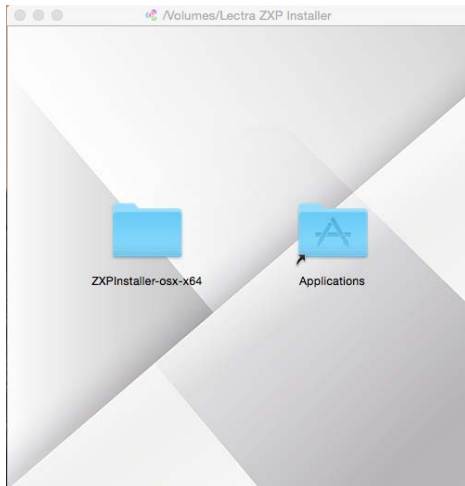

2   INSTALLATION ON MAC OS

2.1   Required elements

- The '**LectraAIExtensionCC.zxp**' file for MacOS

- '**ZXPInstallerMac-Setup**'

2.2 ZXP Installer installation
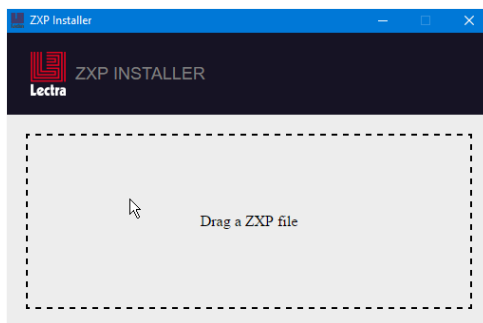
Install **ZXPInstaller.dmg**.

Drag and drop **ZXPInstaller-OSX-x64** onto the **Application** folder and follow the installation instructions.
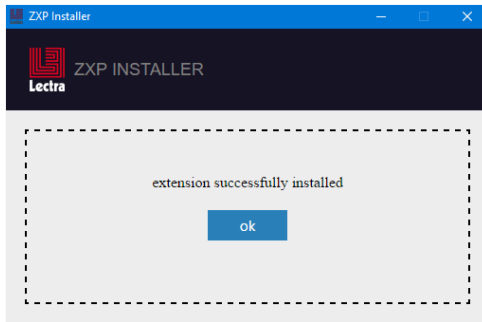

2.3 LectraAIExtensionCC.zxp installation

In the **Applications** folder, open '**ZXP Installer.exe**'.

Drag and drop '**LectraAIExtensionCC.zxp**' into the '**Drag a ZXP file**' zone displayed in the window.

Once the installation is done, the message '**extension successfully installed**' displays. If an error occurs, a message explaining the error displays in the same zone (see the list of errors at the end of the document).

3 MAIN ERROR MESSAGES

Error messages when installing the extension

- **Failed to install, status = -160 !**

  ➢ The zxp file was not found (error in the path).

- **Failed to install, status = -456 !**

  ➢ Illustrator is open. Close Illustrator and launch the command again.

4 LIST OF THE POSSIBLE ERRORS RETURNED BY EXMANCMD

-175

Failed to escalate privilege

-201

Failed to unpack the ZXP file
Solution: Make sure the add-on is valid and completely downloaded.

-402

Failed signature verification
Solution: Resign the ZXP file, using the latest ZXPSignCmd tool. See Help document icon.

-403, -411

Compatible CC app not found.
Solution: Install compatible CC application before installing add-ons.

-407, -408

An add-on required by this one is not installed or enabled.
Solution: Install the required add-ons before installing this one.

-412

An add-on with the same name has been installed.
Solution: Remove the conflicting add-on and reinstall this one.

-418

A newer version of this add-on has been installed.
Solution: Remove the current version of the add-on and reinstall this one.

-456

The CC application should be terminated to install the add-on.
Solution: Quit CC application first and reinstall the add-on.

-458

None of the required CC apps have been installed.
Solution: Install the appropriate CC application and reinstall the add-on.

-459

The CC application is not compatible. The version of the CC application does not work well with this add-on.

-152, -154, -155, -156, -157, -158, -160, -161, -162, -163, -164, -165, -168, -169, -171, -172, -176, -178, -179

There is a file operation error when installing this add-on.

-251, -252, -253, -254, -255, -256, -257, -259, -260, -261, -265, -266, -267, -268, -269, -270, -271, -272

Failed to parse the file.

-500, -501, -502, -503, -504, -505, -506, -507, -508, -508, -509

Failed to update the database.

-601, -602, -603, -604, -651, -652, -653

Failed to do online license check.

0

Failed to download ZXP file.